

GUEST COMMENTS:  
HONEYMOONERS/COUPLES/SINGLES

Trip Advisor: "**Your own private 6\* hotel...**" ☆☆☆☆☆

We just returned from a very wonderful honeymoon - we will treasure the memories from Sungai Gold for life.

The villa, staff, service and quality of food are of levels I have not seen elsewhere around the world. Thank you to Little Made and his team - I hope you are very proud of the job you all do in such a gracious manner.

If anyone has ever wondered what it is like to be the only guest in a hotel, or, I imagine, the occupant of a presidential suite in a large luxury hotel, then please stay here and find out (without the cost).

[A. Morrison UK]

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**From:** Rachel Biffin [\[mailto:rachelbiffin@hotmail.com\]](mailto:rachelbiffin@hotmail.com)

**To:** [info@bali-villasungai.com](mailto:info@bali-villasungai.com); [jake.biffin@gmail.com](mailto:jake.biffin@gmail.com)

**Subject:** What a honeymoon

Dear Pamela and the staff at Sungai Gold,

It has taken me a little while to email because as soon as we got back it was straight into business!

We had the most amazing time having our honeymoon at Sungai Gold. It couldn't have been more ideal.

We were tired after the wedding and so the amazing day bed, lounges, pool etc restored us no end.

The concierge service from the very start at the airport was overwhelming! We got through so quickly and were made to feel like royalty from the word go. It didn't stop for the entire week we were there! We felt guilty being so indulged-the food, the cocktails, the beautiful Australian wine and the loving way the staff working at the villa. The staff-so knowing, intelligent and interested!

I am in the health and well being industry and the massages were absolutely top notch. They were so focused, caring and skilled. We had five treatments each!

We enjoyed our trips out to visit the rest of Bali but we felt we got the essence of Bali plus luxury and relaxation right there in the Villa. It was the first time I truly enjoyed the accommodation side of overseas travel as much as the country itself.

We will definitely be back next year-hopefully with a little one in tow!

Please send our regards to Made, Wayan, Trisna, Sari and all the staff at Sungai.

Warm regards,  
Rachel and Jake Biffin

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Thank you so much for making our honeymoon so memorable!  
We had such a lovely time at Sungai!

Made, Trishna, Iluh, Wayan (sorry if that is the incorrect spelling) and the rest of the team were fantastic!

The Food was delicious and so fresh!

The service was excellent and the villa immaculate and we look forward to returning in the near future!

All our love  
Kate and Chris x

Kate Thomas  
Sydney

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To Pamela, Made and the whole team,

Amanda and I would both like to thank you so much for the honour of staying in your villa. The word perfect doesn't go far enough to describe just how amazing the experience was, we could not have asked for anything better for our honeymoon. You have done an wonderful job at creating a luxurious and beautiful environment, but most of all we spent every moment feeling comfortable be it in bed, relaxing next to (or in) the pool or chatting with staff. The service from the team in Bali was like nothing we've ever experienced, from those we spoke to on a daily basis, right through to the invisible staff who did all the little jobs that we so appreciated, like changing the incense, lighting candles and washing our clothes.

Special mention, of course, must go to Made. His attitude and leadership of the team is inspirational and we always looked forward to his visits. His warm, open, approachable nature set us at ease right from our arrival allowing us to really relax and make the most of the experience. His advice on our outings never led us astray, and we loved hearing about the local community and his young son Putu.

Again, thank you so much for providing such an amazing opportunity for us to enjoy our honeymoon at Sungai Gold, it was more than we could have ever imagined and you can guarantee we'll be looking for any excuse to come back!

Sincerely,

Amanda and Patrick Donald

(P.S. I must apologise! I thought I'd sent this e-mail well over a month ago but it seems it was sitting in my draft folder instead!)

Amanda and Patrick Donald  
QLD

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Trip Advisor report:

"Perfection"

When hunting for honeymoon options, we looked far and wide for somewhere that would be comfortable, fun, a little bit extravagant, but still reasonably affordable. The images and descriptions of Sungai/Sungai Gold had us completely sold, but even then we couldn't have imagined just how amazing it would really be.

Walking into Sungai Gold for the first time, we were awestruck by the peace and beauty of the place. The glamorous layout, furniture and fittings left nothing to be desired from an aesthetic point of view, but after a short time you realise that these have all been chosen for function and comfort. Oh boy, the comfort!

The service at Sungai is one of the most amazing things I've ever experienced, right from the moment we stepped off the plane we were assisted through the airport in a very streamlined process, which was most appreciated! Being our first time in Bali, we were still a little nervous, but meeting Made, the man who runs the whole show at a local level, set us instantly at ease. He is a friendly, open, and extremely likable man, and was full of little insights into the local villages, culture and people. His recommendations on day trips or meals never led us stray. That said, his entire team were brilliant,

from the staff that you interact with directly, to those invisible staff responsible for the fresh incense sticks, new candles and clean laundry.

The food and drinks at the villa were to die for. We barely went out for meals, why would you when there is restaurant quality (understatement!) fare being served where and when you want it?! As an aside, I can strongly recommend their Caprioska!

To briefly sum up this little gush of exuberant praise, Sungai Gold was the most ideal honeymoon location my wife and I could have ever dreamed of. We still can't get over the environment, comfort and stunning service. We'll be looking for any excuse to go back. Thanks again to Pam, Made and the whole team!

Amanda and Patrick Donald  
QLD

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Hey Pamela,  
First of all, oh my goodness, this little slice of heaven that you have created is absolutely amazing!!!! We are so grateful to have experienced this. I am not sure if you are aware, but I also shoot a lot of weddings and will definitely be recommending this place to honeymooners. It is just pure bliss!

Sydney

**Katrina Parker Freelance Photographer | Writer**  
**David Child** a Sydney-based Creative Content Producer  
Facebook: [facebook.com/davidrobertchild](https://www.facebook.com/davidrobertchild)

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"Sungai Gold is the perfect couple's retreat... but also works well for a single traveller like me. The only thing missing was having someone to giggle with over the extravagant nature of the service, and the local visitors - including frogs, cats, geckos and two young local musicians that set up by the pool and played music while I eat dinner. It also suits small families and can also be booked in conjunction with the super-sized three-bedroom Villa Sungai next door to create room for one huge gathering - bring on my next significant birthday!

I will be back. I was expecting luxurious accommodation, but what I got was so much more..."